



Efficiency... Productivity... Bottom-line...

Headache-free... Performance...Guaranteed.

Low Rates... Professional Service...

We've got you covered.



*A women and minority- owned firm
HUBZone certified*

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Solutions are
Second **N**ature

About Urban Ed Enterprises

Urban Ed Enterprises...
a different approach to outcomes.
Our focus — Solutions.

Flexible Service

We know that no two technical problems will be alike. We assess your exact needs and develop a solution unique to you.

Unprecedented Customer Satisfaction

Central to our work is you, the customer. We train all our technicians on a number of quality service check points to guarantee that you are satisfied the first time around. We have no problems offering every customer a 30-day guarantee on our work and we're confident that when a new need arises, we'll be the first you will call.

No Guessing—Flat Rates

Hourly rates can become costly, particularly with technology. Because each problem is unique, it is often hard to determine how long it will take to fix a problem until it is fully assessed. Even then, sometimes technology is unpredictable.

We charge flat rates so no matter what, you always know up front how much you will be charged, thus saving you money.

Creating Social Change

Urban Ed Enterprises is an affiliate of Urban Ed, Inc., a nonprofit organization that trains and finds employment opportunities for disadvantaged youth and people in distressed communities in information technology. Doing business with us helps make communities safer, moves youth out of poverty, and helps change the economic face of low-income neighborhoods.

Why Us

No problem is too small.



And no problem is too big.

We can address any need through our skilled teams.

Retail Consumers Team

Working from home? School projects? Searching for that hot vacation spot?

We all have become dependent on our technology, and with every new innovation comes kinks and glitches. Let those be our problems and yours be worry-free.

Small Business Team

Business proposals? Year-end projections? Need access to the office at any time?

Your technology is critical to your business' success. Down time is money so let us be a part of your proactive strategy, ensuring that your business maintains at peak performance.

Government Contracting Team

Twelve years of experience, a proven track record, and HUB Zone Certified are just a few benefits of contracting/outsourcing with us. In addition, you will help decrease unemployment in disadvantaged areas, support a woman and minority-owned business and aid in the development of a small disadvantaged business.

NAICS—238210, 541512, 541519, 611420,
611519, 811212

Services & Fees

<u>ALL USERS</u>	
Basic Troubleshooting—Problem Analysis We'll help you figure out what's wrong and fix minor problems.	\$50.00 Flat fee
Hardware and software installations, upgrades Flat fee listed is based on one system. Parts or software licenses not included.	\$65.00
Virus removal, ad-ware cleanup	\$75.00
Major troubleshooting and repair	\$88.00
Wireless and wired networks To configure and secure your entire home. Total fee will vary depending on layout, number of systems or if cable installation required.	\$99.00
Custom built computer system To meet your specific needs, we'll build you the ultimate system. Flat fee listed. Cost of parts and software not included.	\$75.00
Web Design We can develop or rebuild your website, without the \$1,000 price tag. Call for your quote.	As low as \$375
<u>BUSINESS USERS</u>	
Flat Fee Quotes and Service Contracts Available Don't need full-time tech staff? Save on personnel dollars and outsource to us. We guarantee we will be the best price and service you'll find.	Call For competitive and flexible plans

Call us to discuss your computer needs. We're happy to talk with you about your technical problems and offer you solutions at no cost to you.

Urban Ed Enterprises
Where Solutions are Second Nature.
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